



PRO PETS
BAGGED VACUUM

SJ-100



Accessories

Q



R



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SJ-100 Pro Pets Bagged Vacuum

Congratulations on the purchase of your new Sauber vacuum cleaner. There are many useful features built into your cleaner. We recommend that you carefully read this instruction manual for the best results.

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|----------|---------------------------------|----------|--------------------------|
| A | Handle | I | Variable Speed Dial |
| B | On/Off Button | J | On/Off Button |
| C | Hose | K | Air outlet |
| D | Cover Release Button | L | Handle Release Button |
| E | Hose Connection | M | Rod Extention |
| F | Accessories Storage Compartment | N | Rod |
| G | Status Indicator | O | Powerhead Release Button |
| H | Automatic Cord Retract Button | P | Powerhead |

Accessories:

- | | | | |
|----------|------------------------|----------|-----------------|
| Q | Combination Floor Tool | T | Dusting Brush |
| R | Mini Hand Turbo Tool | U | Upholstery Tool |
| S | Crevice Tool | | |

Specifications:

Rating: 220-240V

Max Power: 1500W (1600W with Powerhead)

Dust Capacity: 2.5L

Telescopic Tube: Aluminium

Power Cable Length: 5m

Net Weight: 8.2kg

Please contact Sauber Customer Service on 131 929 to find your local spare parts provider.



Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read the manual before operating cleaner

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When removing the power plug from the power supply, **do not** pull the power cable, gently pull the power plug from the power supply.



5. Do not use the vacuum cleaner to pick up water or liquids.

6. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

IMPORTANT! Always switch off the cleaner and remove the power plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).

15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the cleaner vacuum again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electrical tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water, dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

Vacuum Cleaner with Powerhead

1. The electric hose contains electrical connections;
 - **Do not** immerse in water.
 - The hose should be checked regularly and must not be used if damaged.
 - The vacuum cleaner handle contains electrical connections. The handle is not a serviceable part.
 - The vacuum cleaner rod contains electrical connections. The rod is not a serviceable part.
 - The vacuum cleaner Powerhead contains electrical connections. The Powerhead is not a serviceable part.
2. Use the Powerhead only for vacuuming dust and dry substances in the home.
3. To avoid damage to the power cable **never** run over the power cable with the Powerhead.
4. **Never** touch the brush roller while the vacuum cleaner is connected to the mains power supply.
5. To prevent unnecessary wear on the Powerhead, keep the Powerhead moving while in operation.
6. Keep hair, hands and feet away from the rotating brush while the Powerhead is running.



Assembly



IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories!

LIVE PARTS within the hose, rod and Powerhead.

Connecting Flexible Hose



Fitting:

Insert the flexible hose into the hose inlet of the vacuum. Press until it clicks into position.

Removing:

Press the two buttons and gently pull to release the flexible hose.

Connecting Handle and Rod

Note: Ensure that the Powerhead switch located on the handle is in the “Off” position before fitting the handle to the rod. When not using the Powerhead, ensure that the Powerhead On/Off Button is in the “Off” position.



1. Gently insert the handle into the telescopic tube and push until it clicks into place.



2. Place the Powerhead on the floor and gently insert the telescopic tube into the Powerhead. Push until it clicks into place.

Accessories



Powerhead

Deep-cleaning Powerhead easily removes embedded pet hair, dirt and dust.

Note: not recommended for use on hard floors.

WARNING! Seek advice from carpet manufacturers before using the motorised Powerhead on woollen or delicate carpets.



Carpet

Hard Floors

Combination Floor Tool

Perfect for hard floors or carpeted surfaces.



Crevice Tool

For crevices, corners and hard to reach areas.



Dusting Brush

Soft bristles help remove dust without scratching surfaces.



Upholstery Tool

Designed to remove dust from sofas, chairs, mattresses and cushions.



Mini Hand Turbo Tool

Makes light work of removing pet hair from your furniture, car and upholstery.

Safety Precautions:

1. **Keep hair, hands and feet away from rotating brush while the motorised brush is running.**
2. **Do not run the motorised brush over electric cables or string.**
3. **Do not use the motorised brush on pets.**
4. **If children are present, make sure to turn the vacuum off when leaving the motorised brush unit unattended.**
5. **Do not attempt to service or unclog the motorised brush while the vacuum is running.**
6. **The motorised brush will operate when it is connected to a running vacuum.**

Instructions For Use

IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories.

Turning On/Off the Cleaner



1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.

DO NOT extend the cable beyond the red mark.



2. Insert the power plug into the power supply.
3. Press the On/Off button to turn the vacuum On or Off.

Rewinding the Power Cable



1. Press the On/Off Button to turn off the vacuum.
2. Unplug the power cable from the power supply.
3. To rewind the power cable, press the Cable Rewind Button with one hand and guide the power cable with the other hand to ensure that it does not whip.

Maintenance

IMPORTANT! Always remove the power plug from the power socket before performing any maintenance.

Vacuum Cleaner Storage

When not in use, ensure that the cleaner is disconnected from the power supply and that the cable is fully retracted. The combination floor tool can be stored in the floor park clip. The Powerhead must be stored separately.

Replacing the Dust Bag

Note: only use the dust bag supplied or recommend by the manufacturer to avoid causing damage to the machine and voiding the warranty.

Note: Always operate the cleaner with the dust bag installed. If the dust bag is not installed or installed incorrectly, the dust bag cover may not close completely.



1. Remove the hose from the hose inlet.
2. Open the Dust Bag Cover.



3. Remove the dust bag holder and dust bag from the machine.



4. Remove the dust bag when it is full and replace with a new dust bag.
5. Refit a new dust bag and reinsert the bracket and dust bag assembly by sliding it back into the machine.



6. Gently close the cover, you will hear a 'click' when closed properly.

Note: please ensure that the dust bag is fully inserted into the bag holder before you close the cover to avoid dust leaking from the dust bag.

Cleaning and Replacing the Pre-Motor Filter

IMPORTANT! Always remove the power plug from the power supply before fitting or removing accessories.



1. Open the Dust Bag Cover, remove the bracket and the dust bag assembly.



2. Gently remove the pre-motor filter.
3. Replace with a new filter or clean as described.

Note:

1. **The Pre-Motor Filter should be replaced every six months or when it becomes visibly dirty.**
2. **Always operate the cleaner with clean filters; otherwise, there may be a reduction in the suction power or use could result in the motor being damaged.**
3. **Do not use a washing machine to wash the filter or a hair drier to dry the filter.**



Cleaning or Replacing Exhaust Filter



1. Remove the Exhaust Grille to access the Rear Motor filter.



2. Gently remove the Rear Motor filter as shown.
3. Replace with a new filter or clean as described.

Note: It is recommended to replace the filter every 6 months or when it becomes visibly dirty

Cleaning the Mini Hand Turbo Tool

WARNING! Ensure that the Mini Hand Turbo Tool is disconnected from the cleaner when performing any maintenance.



1. To remove the clear cover, the collar must be unlocked by twisting anticlockwise as shown.



2. To unlock the rotating bristles, push the lock button on the side of the turbo brush to the downward position. The rotating bristles must be unlocked and in the upward position.



3. Remove the clear cover.
4. Remove any dirt or hair from the roller brush.



5. Replace the clear cover.
6. Lock the collar lock by twisting clockwise.
7. Rotate the rotating bristles to the downward position and lock in place by pushing the lock button on the side of the turbo brush to the upward position.

Cleaning the Rotating Brush

WARNING! Ensure that the cleaner is disconnected from the power supply and the Powerhead is disconnected from the rod before performing any maintenance.



Note: The Rotating Brush must be free of debris for effective cleaning and for maximum suction.

1. Disconnect the motorised Powerhead from the vacuum rod and turn it over to inspect the Rotating Brush.
2. If a build-up of debris is wound around the Rotating Brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

Replacing the Powerhead Drive Belt & Rotating Brush



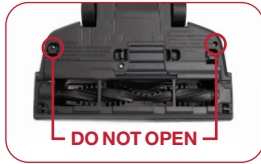
WARNING: To reduce the risk of electric shock, ensure that the power is switched off and the power plug is disconnected from the power supply before performing any cleaning, maintenance or troubleshooting checks. Failure to do so may result in electric shock or personal injury.

CAUTION! The Powerhead, hose and rod contains electrical connections. The Powerhead, hose and rod are not serviceable parts. Please return the product to your nearest Godfreys store if the Powerhead, hose and/or rod are faulty.



Depending on how much your vacuum is used, the motorised Powerhead drive belt will occasionally require changing.

1. Disconnect the Powerhead from the telescopic tube.



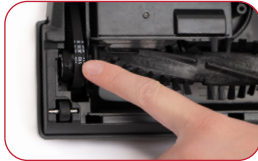
2. Turn the Powerhead upside down and remove the small screw from the centre of the Powerhead.



3. Release the 4 clips from the underside, allowing you to remove the bottom plate.



4. To remove the rotating brush, lift the right side of the brush first from the Powerhead, followed by the left side, where the belt loops around the end cap. Slide the old belt off the drive shaft and then off the end cap. If the belt is broken, remove all the broken pieces.



5. Place the new belt over the drive shaft first and then around the end cap. Make sure the text on the belt is outward facing, then insert the rotating brush back in to the Powerhead. Replace the bottom plate and insert the screw.



Troubleshooting

Problems and Solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Fault	Solutions
The cleaner will not turn on.	<ul style="list-style-type: none">- Check that the power cable is inserted securely; remove from the power supply and then reinsert into the power supply.- Check that the on/off switch is in the "ON" position.
The vacuum performance is deteriorating.	<ul style="list-style-type: none">- Check the appliance to ensure there are no blockages.- Clear any blockages that may be found.- Check that the air-inlet filter is not dusty; frequently clean rubbish or replace air-inlet and air-outlet HEPA filters every 6 months.
The cleaner makes an abnormal sound when switched on.	<ul style="list-style-type: none">- Turn off the cleaner immediately.- Check the appliance to ensure there are no blockages.- Please clear any blockages that may be found.
Light on suction control dial is illuminated or flashing.	<ul style="list-style-type: none">- This can be caused by a full dust bag or blockage within the hose or rod.



Spare Parts

Part	Part Number
Dust Bag	32440532
Exhaust & Inlet Filter Set	32201776
Rod	31300826
Hose Assembly	31220968
Powerhead Brush Roller	33788166
Powerhead Belt	32100175



2 Years Warranty Pro Pets Bagged Vacuum



Your Sauber Pro Pets Bagged, in the case of domestic use, has a two years warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Sauber Pro Pets Bagged must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Sauber Pro Pets Bagged is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Sauber Pro Pets Bagged, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Sauber Pro Pets Bagged and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the

discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Sauber Pro Pets Bagged, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Sauber Pro Pets Bagged due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Sauber Pro Pets Bagged will be at claimant's cost.

The repair of the Sauber Pro Pets Bagged under this warranty does not extend the original period of warranty. If your Sauber Pro Pets Bagged is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.