# WorkHero



# **10L DRY CANISTER**

**1200W MOTOR** 

CD<sub>2</sub>

# **workhero**

#### **IMPORTANT**



Always switch off the Vacuum Cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use. The Vacuum Cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This Vacuum Cleaner should only be used for its intended purpose as described in this instruction manual.

### **SAFETY PRECAUTIONS AND WARNING:**

### WHEN USING YOUR VACUUM CLEANER, BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING:

When using your vacuum cleaner, basic precautions should always be observed, including the following;

- Do not leave the vacuum cleaner unattended when it is plugged in. Unplug from outlet when not in use and before removing filters. Always remove the plug after use.
- Do not immerse the vacuum into water or other liquids.
- 3. Do not pick up building materials such as plaster dust, wood shavings, sand etc.
- 4. Use only as described in this manual.
  Use only manufacturer's recommended accessories.
- Do not use with damaged cord or plug.
   Do not use vacuum cleaner if it has been dropped, damaged, left outdoors, or dropped into water. Return appliance to authorised service centre for examination, repair or adjustment.
- Do not pull or carry by cord. Do not use cord as a handle, close a door on cord, or pull cord around sharp edges or corners. Do not run appliance over cord. Keep cord away from heated surfaces.
- Do not unplug by pulling on cord. To unplug, grasp the plug, not the cord.
- 8. Do not handle plug or vacuum cleaner with wet hands.

- Do not use the vacuum cleaner to pick up large objects or objects that are likely to damage the vacuum cleaner.
- Keep hair, loose clothing, fingers, feet and all parts of body away from openings, rotating agitator and other moving parts. Do not operate cleaner in bare feet or when wearing open-toe shoes.
- Do not pick up hot coals, cigarette butts, matches or any hot, smoking, or burning objects.
- 12. Do not pick up hard or sharp objects such as glass, nails, screws, coins, etc.
- Do not use without all filters in place. Use ONLY filters and accessories provided by manufacturer. Failure to do so will void the warranty.
- Turn off all controls before plugging or unplugging vacuum cleaner into electrical outlet.
- 15. Use extra care when vacuuming on stairs.
- Do not pick up flammable or combustible materials (lighter fluid, gasoline, kerosene, etc.) or use in the presence of explosive liquids or vapour.
- 17. Do not pick up toxic material (chlorine bleach, ammonia, drain cleaner, etc.).
- 18. Do not use in an enclosed space filled with vapours given off by oil-based

- paints, paint thinner, mothproofing substances, flammable dust, or other explosive or toxic vapours.
- 19. Using the unit outdoors or on wet surface may result in electric shock.
- Do not put any objects into openings. Do not use with any opening blocked. Keep free of dust, lint, hair and anything else that may reduce airflow.
- 21. Always store your appliance indoors in a cool, dry area.
- 22. Keep your work area well lit.
- 23. Keep end of hose, wands and other openings away from your face and body.
- 24. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities, or lack of experience and knowledge unless they have been given supervision or instruction concerning use

- of the appliance by a person responsible for their safety. Children should be supervised to ensure they do not play with the appliance.
- 25. Always remove the plug from the socket before dusting and cleaning. Refrain from removing the plug with wet hands.
- 26. Do not rinse the vacuum cleaner with water, as this may damage the unit.
- Do not use the unit to vacuum water or damp areas, as this may damage the unit.
- 28. Do not cover the ventilation outlets, as this may result in the unit becoming deformed and may cause fire due to excessive heat.
- Airflow from the ventilation duct may result in personal injury if contact is made with the body for long periods.

#### PRECAUTIONARY MEASURES



1. Do not operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.



2. Before inserting the plug into the wall, make sure your hand is dry.



3. Before turning on the vacuum cleaner, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the plug from the wall, do not use the power cable, gently pull the plug from the power socket.



5. Do not use vacuum cleaner to pick up water or liquids.

## **KNOW YOUR PRODUCT**

- 1. Flexible Hose
- 2. Vacuum Cleaner Inlet
- 3. On/Off Switch
- 4. Handy Carry Handle
- 5. Air Outlet
- 6. Chrome Rod
- 7. Blockage Indicator
- 8. Latches

- 9. Hose Inlet
- 10. Cable 10m (Not Shown)
- 11. Gulper Floor Tool
- 12. Dusting Brush
- 13. Crevice Tool



### **ASSEMBLY AND USE**

The cleaner should be switched off and disconnected from the mains power supply before you start to assemble.



1. Connect the three-piece metal tube together.



2. Connect the handle to the tube.



3. Connect the tube to the combination floor tool or the crevice tool/dusting brush.

# ASSEMBLY AND USE



 Disconnect the side latches on the machine and remove the canister lid. Remove all accessories from inside the tank.



5. Fit the wheels to the machine base by pushing down.



6. Fit the cloth filter into the canister.



7. Replace the canister lid and connect the side latches.



8. Insert the hose connector into the hose inlet to use the vacuum function.

NOTE: Always ensure that the cloth filter is fitted in the cleaner before it is used.



9. For Vacuum Cleaner function, connect the hose end into the Vacuum Cleaner port, ensuring it clicks into place.

NOTE: Must keep the hose inlet open. Before using the Vacuum Cleaner function, remove the dust bag and ensure the tank is dry and empty.



10. Start the cleaner by pressing the On/Off button.

### **ACCESSORIES**

ATTENTION: Always switch off and remove the plug before attaching any accessories or cleaning the appliance.

Your Work Hero vacuum cleaner has been designed to handle a number of cleaning chores - effortlessly and efficiently. Accessories including a crevice tool and dusting brush are conveniently located on the top of the cleaner.



#### **Gulper Floor Tool**

The Gulper Floor Tool is ideal for cleaning carpets and hard floors.



#### **Dusting Brush**

Cleaning blinds, bookshelves and lampshades are made easy with this dusting brush.



#### **Crevice Tool**

Eliminates dust from hard-to-reach places like corners and in between cushions.

#### **MAINTENANCE**

#### ATTENTION: Disconnect from mains power supply before doing any maintenance work.

If proper care is taken to maintain your cleaner, motor maintenance is unnecessary. However we recommend that your cleaner is serviced once a year.

Empty the canister when full. The canister must be emptied when the suction starts to decrease or when the blockage indicator located on top turns red.



#### 1. UNDO LATCH

Remove the top housing from the canister.



#### 2. REMOVE TOP HOUSING

Empty the contents of the canister into a rubbish bin. Before replacing top housing, remove the motor inlet filter and shake out any dust.



#### 3. FILTER MAINTENANCE

Remove filter bag from canister and wash in tepid water. A neutral detergent can be used ensuring it is rinsed out thoroughly. Allow filter to dry naturally.

NOTE:It is recommended to clean the filter bag every 3-4 months. This will improve performance and cleaning efficiency.

### **SPARE PARTS**

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Part	Part Number	
Cloth Filter Bag	32440396	
Inlet Filter	32201214	

### **TROUBLESHOOTING**

PROBLEM	CAUSE	REMEDY
Motor does not start or stops.	No power supply.	Check cable, plug and socket. If still inoperative see service agent.
Suction force is gradually decreasing.	Canister is full, suction hose is blocked or dirty filters.	Disconnect cleaner from power then empty canister. Remove objects from hose, replace filters.

NOTE: When removing the power cord from the electrical outlet, grasp the plug, not the cord.

Do not continue to use this appliance if it appears to be faulty or the power cable is damaged. If damaged, return the cleaner for repair by an authorised service centre in order to avoid a safety hazard. Consult the troubleshooting guide in this manual if your vacuum cleaner fails to operate properly. Contact an authorised service agent if the problem persists.

#### Conditions of warranty



Your Work Hero Vacuum Cleaner, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the Vacuum Cleaner is purchased.

Your Work Hero Vacuum Cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Work Hero Vacuum Cleaner is not fit to be used as an industrial Vacuum Cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your Vacuum Cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Work Hero Vacuum Cleaner, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Work Hero Vacuum Cleaner and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018 on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the Vacuum Cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Work Hero Vacuum Cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of nongenuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Work Hero Vacuum Cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Work Hero Vacuum Cleaner with be at claimant's cost.

The repair of the Work Hero Vacuum Cleaner under this warranty does not extend the original period of warranty. If your Work Hero Vacuum Cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.

# **WORKHERO**

#### Future Innovation Holdings Pty. Ltd. trading as Godfreys Commercial

ABN: 98 677 632 021

2 Drake Boulevard Altona, Victoria 3018

#### **Customer Support:**

131 929

www.godfreyscommercial.com.au commercialsupport@godfreys.com.au Work Hero® is a registered trademark.