

PULLMAN[®]

QUALITY CLEANING SOLUTIONS



IDEAL FOR:

- Offices
- Schools
- Restaurants
- Gymnasiums

PV500 BACKPACK

1200W MOTOR

PV500



IMPORTANT



Always switch off the cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual.

Never operate the vacuum cleaner without filters.

SAFETY PRECAUTIONS AND WARNING:

WHEN USING YOUR VACUUM CLEANER, BASIC PRECAUTIONS SHOULD ALWAYS BE OBSERVED, INCLUDING THE FOLLOWING;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the top cover of the appliance, power cord or power plug into water or other liquids.
4. To prevent electric shock, **do not** use the vacuum cleaner outdoors.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to Mains power supply. Switch off and remove plug from Mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. gasoline, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the Mains power supply before connecting the hose to the unit.
16. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
17. If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the Mains power. First clear the blocked object before attempting to start the cleaner vacuum again.

18. **Do not** leave the appliance unattended when it is connected to a Mains power supply.
19. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
20. Keep ends of the hose, telescopic tube and other openings away from your face and body.
21. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electrical tubes are damaged, have them replaced immediately.
22. Never clean any of the electrical parts, especially the electrical connections with water or liquid cleaners.
23. Never attempt to make any modifications electrically to the vacuum cleaner.
24. Always store the appliance indoors in a cool and dry place.
25. For indoors use only.
26. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

BEFORE YOU BEGIN



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, cigarette butts etc.



2. Before you insert the plug into the Mains power supply, make sure your hand is dry.



3. Before you start using the Backpack, please remove large or sharp objects from the floor in order to prevent the paper filter being damaged.



4. When you remove the plug from the Mains power supply, please do this at the plug itself and not by the electrical cable.



5. **Do not** use Backpack to pick up water or liquids.

THIS MACHINE IS EQUIPPED WITH A CORD AND PLUG. IN THE EVENT THAT EITHER OF THESE PARTS GET DAMAGED, IT MUST BE REPAIRED BY A QUALIFIED TECHNICIAN.



KNOW YOUR PRODUCT

- | | | |
|--------------------------|------------------|-----------------------------|
| 1. 32mm Flexible Hose | 7. Cord Hook | 13. Dust Bag |
| 2. Dust Bin Lid Latch | 8. On/Off Switch | 14. Cloth Filter Bag |
| 3. 2 x 32mm Chrome Rods | 9. Cable Holder | 15. Pre-Motor Sponge Filter |
| 4. Gulper Floor Tool | 10. Tools Belt | 16. Exhaust Filter |
| 5. Exhaust Filter Grille | 11. Brush Brush | |
| 6. Hose Inlet | 12. Crevice Tool | |

Technical Information

Model: PV500
220-240V~ 50Hz
Max Power: 1100W

Motor: 1200W
Tank Size: 4L
Hose: 1.5M Flexible Hose

Cord Length: 15M
Net Weight: 5.6KG
Noise Level: 74dBA



ASSEMBLY

Assembling the Hose and Floor Tools

ALWAYS SWITCH OFF YOUR BACKPACK AND REMOVE THE PLUG FROM THE MAINS POWER SUPPLY BEFORE CLEANING YOUR APPLIANCE, ASSEMBLING, WHEN NOT IN USE OR ATTEMPTING ANY MAINTENANCE TASK.



CONNECTING THE HOSE

1. To fit the hose, insert into the hose inlet at the top of the Backpack. Turn the hose end until it locks into place.
2. To remove the hose, twist the hose end until it loosens.



FITTING THE 2-PIECE ROD AND FLOOR TOOL

1. Connect the 2-piece rod together.
2. To fit the floor tool to the rod, gently insert the rod into the top of the floor tool as shown.



NOTE: THE GULPER FLOOR TOOL IS IDEAL FOR CLEANING ON CARPETS AND HARD FLOORS.



3. To fit the rod to the handle, gently insert the end of the handle into the top of the rod.

ASSEMBLY (CONTINUED)



CONNECTING THE CREVICE TOOL

1. Insert the end of the rod into the crevice tool. Ensure that it is a snug fit.

NOTE: THE CREVICE TOOL IS PERFECT FOR REMOVING DUST FROM HARD TO REACH PLACES SUCH AS FROM CORNERS AND IN BETWEEN CUSHIONS.



FITTING THE DUSTING BRUSH

1. Insert the end of the rod into the dusting brush. Ensure that it is a snug fit.

NOTE: THE DUSTING BRUSH IS IDEAL FOR CLEANING SURFACES SUCH AS BLINDS, BOOKSHELVES AND DESKTOPS.



IMPORTANT:

Do not use your Backpack if the power cord is damaged, or there are exposed internal wires. Do not use your Backpack if the motor housing is damaged.

CAUTION:

The motor housing contains electrical connections. The motor housing is not a serviceable part. Please return the product to your nearest Godfreys store if the the motor is faulty or if the cords are damaged.

ACCESSORIES



CARPET

HARD FLOORS

THE GULPER FLOOR TOOL IS IDEAL FOR CLEANING ON CARPETS AND HARD FLOORS.



Crevice Tool

Eliminate dust from hard-to-reach places like radiators, crevices, corners, baseboards or between cushions with this easy-to-use tool.



Dusting Brush

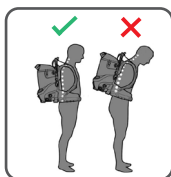
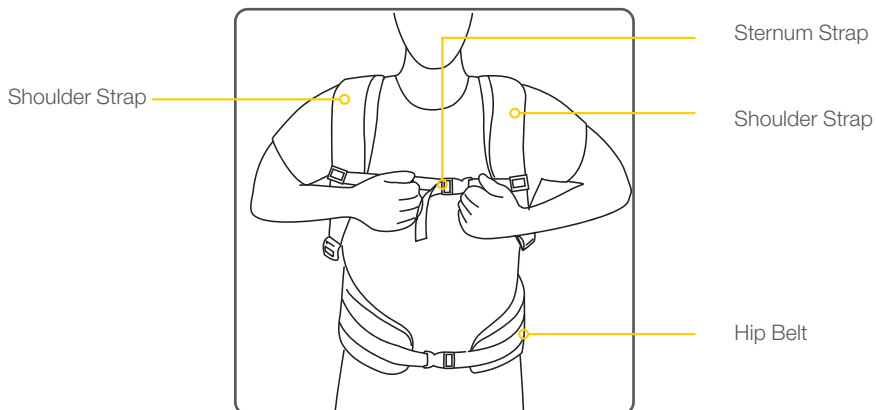
Ideal for cleaning blinds, bookshelves and lampshades.

INSTRUCTIONS FOR USE

FITTING YOUR BACKPACK

Your Backpack comes with straps fastened for ease of packing. Before fitting the Backpack onto your back, first loosen the various harness straps.

1. Ensure your arms are through the harness. Buckle the hip belt ensuring the Backpack is resting on your hip bone. Tighten by pulling the hip belt side straps.
2. Tighten the shoulder straps by adjusting and pulling down on the ends of the two straps.
3. Buckle the Sternum Strap across your chest and adjust as needed.



IMPORTANT

THE UNIT IS ERGONOMICALLY CORRECT WHEN THE WEIGHT IS DISTRIBUTED OVER THE WAIST AND NOT ON THE SHOULDERS.



OPERATING YOUR BACKPACK

1. Fit the unit onto your back.
2. To switch on the cleaner press the On/Off button.



USING THE ACCESSORIES HOOK

1. In between jobs, accessories can be stored on the waist strap for convenient access by sliding the accessories into the elastic openings.



SUCTION RELIEF VALVE

1. If the floor tool becomes difficult to move during vacuuming, adjust the Air Relief Valve to reduce the suction pressure.

MAINTENANCE



DANGER
Live Parts
Within

ATTENTION: DISCONNECT FROM MAINS POWER SUPPLY BEFORE DOING ANY MAINTENANCE WORK. ALWAYS OPERATE THE CLEANER WITH THE CLOTH FILTER BAG AND PAPER DUST BAG CORRECTLY INSTALLED. THIS WILL PREVENT ANY DAMAGE TO THE CLEANER AND HELP MAXIMISE CLEANING PERFORMANCE.

REPLACING THE DUST BAG



1. Unfasten the Dust Bin Lid Latches, as shown, to release the dust lid bin.



2. Remove the dust bin lid to access the dust bag.



3. To replace the dust bag, simply lift the dust bag out of the Backpack, as shown, and replace with a new dust bag.



4. Fasten the Dust Bin Lid Latches.

MAINTENANCE



CLEANING OR REPLACING THE CLOTH FILTER BAG

1. Remove the dust bin lid to access the cloth filter bag.
2. To remove the cloth filter bag, simply lift the cloth filter bag out of the Backpack, as shown. Clean the cloth filter bag thoroughly to remove dirt and dust.

NOTE: FOR MAXIMUM PERFORMANCE REPLACE THE CLOTH FILTER BAG EVERY 3 MONTHS.



REPLACING THE PRE-MOTOR FILTER

1. To access the pre-motor filter, unfasten the Filter Latches and remove the dust bin assembly.

NOTE: IT IS RECOMMENDED TO REPLACE THE PRE-MOTOR FILTER EVERY 6 MONTHS OR WHEN IT BECOMES VISIBLY DIRTY.



REPLACING THE EXHAUST FILTER

1. Remove the Filter Grille.



2. Replace the exhaust filter and ensure that the Filter Grille is reinstalled securely.

NOTE: IT IS RECOMMENDED TO REPLACE THE EXHAUST FILTER EVERY 6 MONTHS OR WHEN IT BECOMES VISIBLY DIRTY.



TROUBLESHOOTING

FAULT	TREATMENT
The Backpack Vacuum cleaner will not turn "On".	Remove the power plug and then reinsert into the Mains power supply. Check that the On/Off switch is in the 'ON' position.
The Backpack Vacuum performance is deteriorating.	Check the Backpack to ensure there are no blockages. Please clear any blockages that may be found. (Important: always first remove the plug from the Mains power supply). Check the cloth filter bag (inlet and exhaust) to see if it needs to be cleaned or replaced.
The cleaner makes an abnormal sound when switched on.	Check the Backpack to ensure there are no blockages. Please clear any blockages that may be found. (Important: always first remove the plug from the Mains power supply).
The cleaner has no suction, it turns off after a few minutes and does not turn back on.	Check for any blockage in the hose, rod, floor tool restricting the airflow. Remove blockage and allow approximately 30-60 minutes for the motor to cool down before it can be used again. (Important: always first remove the plug from the Mains power supply).

SPARE PARTS

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Part Descriptions	Part Numbers
Filter Set	32201662
Dust Bags 5pk CU905	32440535
Cloth Filter Bag	32440485
Flexible Hose 32mm	31220918
Exhaust Filter	32201663

NOTES



Lined writing area with 18 horizontal lines.

Conditions of warranty



Your Pullman cleaner, in the case of domestic use, has a one year warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Pullman cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Pullman cleaner is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Pullman cleaner, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Pullman cleaner and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018 on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Pullman cleaner, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Pullman cleaner due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Pullman cleaner will be at claimant's cost.

The repair of the Pullman cleaner under this warranty does not extend the original period of warranty. If your Pullman cleaner is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.



QUALITY CLEANING SOLUTIONS

Future Innovation Holdings Pty. Ltd. trading as Godfreys Commercial

ABN: 98 677 632 021

2 Drake Boulevard Altona, Victoria 3018

Customer Support:

131 929

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