



PRO PETS  
BAGLESS VACUUM

SF-100



Accessories





# SF-100 Pro Pets Bagless Vacuum

Congratulations on the purchase of your new Sauber vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

- |          |                                 |          |                          |
|----------|---------------------------------|----------|--------------------------|
| <b>A</b> | Handle                          | <b>I</b> | Air Outlet               |
| <b>B</b> | Hose                            | <b>J</b> | Handle Release Button    |
| <b>C</b> | Dust Bin Release Button         | <b>K</b> | Rod Extension            |
| <b>D</b> | Dust Bin Lid Release Button     | <b>L</b> | Rod                      |
| <b>E</b> | Automatic Cord Retract Button   | <b>M</b> | Power Cable              |
| <b>F</b> | On/Off Button                   | <b>N</b> | Powerhead Release Button |
| <b>G</b> | Hose Connection                 | <b>O</b> | Powerhead                |
| <b>H</b> | Dust Release Button (not shown) |          |                          |

## Accessories:

- |          |                        |          |                 |
|----------|------------------------|----------|-----------------|
| <b>P</b> | Combination Floor Tool | <b>S</b> | Dusting Brush   |
| <b>Q</b> | Mini Hand Turbo Tool   | <b>T</b> | Upholstery Tool |
| <b>R</b> | Crevice Tool           |          |                 |

## Specifications:

**Rating:** 220-240VAC

**Max Power:** 1100W (1200W with Powerhead)

**Dust Capacity:** 1L

**Telescopic Tube:** Aluminium

**Power Cable Length:** 6m

**Net Weight:** 8.27Kg

**Please contact Sauber Customer Service on 131 929 to find your local spare parts provider.**



# Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning to remove DRY dirt and dust from household carpets, flooring, walls and fabrics. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

## Please read the manual before operating cleaner

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

## Important

Always switch the cleaner off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating plate. This cleaner should only be used for its intended purpose as described in these instructions.

## Precautionary measures:



1. **Do not** operate the vacuum cleaner too close to heaters, radiators, and other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When removing the power plug from the power supply, **do not** pull the power cable, gently pull the power plug from the power supply.



5. Do not use the vacuum cleaner to pick up water or liquids.
6. If the hose inlet, combination floor tool or telescopic tube are blocked, you should switch off the cleaner straight away and remove from mains power. First clear the blocked substance before attempting to start the vacuum cleaner again.

***IMPORTANT! Always switch off the cleaner and remove the power plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.***

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified person in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.
11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).

15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the air inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the cleaner vacuum again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical components regularly for defects. If connection cables, electrical hoses, electrical contacts and electrical tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections, with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water, dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

## Vacuum Cleaner with Powerhead

1. The electric hose contains electrical connections;
  - **Do not** immerse in water.
  - The hose should be checked regularly and must not be used if damaged.
  - The vacuum cleaner handle contains electrical connections. The handle is not a serviceable part.
  - The vacuum cleaner rod contains electrical connections. The rod is not a serviceable part.
  - The vacuum cleaner Powerhead contains electrical connections. The Powerhead is not a serviceable part.
2. Use the Powerhead only for vacuuming dust and dry substances in the home.
3. To avoid damage to the power cable **never** run over the power cable with the Powerhead.
4. **Never** touch the brush roller while the vacuum cleaner is connected to the mains power supply.
5. To prevent unnecessary wear on the Powerhead, keep the Powerhead moving while in operation.
6. Keep hair, hands and feet away from the rotating brush while the Powerhead is running.

# Assembly



**DANGER**  
Live Parts  
Within

**IMPORTANT!** Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

**LIVE PARTS** within the hose, rod and power head.

## Connecting Flexible Hose



### Fitting:

Insert the flexible hose into the hose inlet of the vacuum. Press until it clicks into position.

### Removing:

Press the two buttons and gently pull to release the flexible hose.

## Connecting Handle and Rod

**Note:** Ensure that the Powerhead switch located on the handle is in the “Off” position before fitting the handle to the rod. When not using the Powerhead, ensure that the Powerhead On/Off Button is in the “Off” position.



1. Gently insert the handle into the telescopic tube and push until it clicks into place.



2. Place the Powerhead on the floor and gently insert the telescopic tube into the Powerhead. Push until it clicks into place.

# Accessories



## Power Head

Deeply cleans carpets by effectively lifting and removing deeply embedded dust and dirt. The height of the power head can be adjusted to be used on different types of carpet.

**Note: not recommended for use on hard floors.**

**WARNING! Seek advice from carpet manufacturers before using the motorised power head on woollen or delicate carpets.**



Carpet

Hard Floors

## Combination Floor Tool

Perfect for hard floors or carpeted surfaces.



## Crevice Tool

For crevices, corners and hard to reach areas.



## Dusting Brush

Soft bristles help remove dust without scratching surfaces.





### **Upholstery Tool**

Designed to remove dust from sofas, chairs, mattresses and cushions.



### **Mini Hand Turbo Tool**

Ideal for removing pet hair from upholstery and furniture. This accessory features a transparent case so that you can easily see and remove any blockages that may occur.

#### ***Safety Precautions:***

1. Keep hair, hands and feet away from the rotating brush while the turbo brush is running.
2. Do not run the turbo tool over electric cables and string.
3. Do not use the turbo tool on pets.
4. The turbo tool will operate when it is connected to a running vacuum. If children are present, make sure to turn the vacuum off and unplug the power plug from the power supply when leaving the turbo tool unattended.
5. Do not attempt to service or unclog the turbo tool while the vacuum is running.

# Instructions For Use

**IMPORTANT!** Always remove the power plug from the power supply before fitting or removing accessories.

## Turning On/Off the Cleaner



1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.

**DO NOT extend the cable beyond the red mark.**



2. Insert the power plug into the power supply.
3. Press the On/Off button to turn the vacuum On or Off.

## Rewinding the Power Cable



1. Press the On/Off Button to turn off the vacuum.
2. Unplug the power cable from the power supply.
3. To rewind the power cable, press the Cable Rewind Button with one hand and guide the power cable with the other hand to ensure that it does not whip.

# Maintenance

**IMPORTANT!** Always remove the power plug from the power socket before performing any maintenance.

## Vacuum Cleaner Storage

When not in use, ensure that the cleaner is disconnected from the power supply and that the cable is fully retracted. The combination floor tool can be stored in the floor park clip. The Powerhead must be stored separately.

## Emptying the Dust Container



1. Press the Dust Container Release Button to remove the dust container from the cleaner.

**Note:** the dust container should be emptied before dust and debris reaches the “MAX” line.



2. Hold the dust container over a rubbish bin and press the Dust Release Button to empty the dust container.
3. Reinsert the dust container into cleaner, and close the handle onto the dust bin.



## Cleaning and Replacing the Pre-Motor Filter

**IMPORTANT!** Always remove the power plug from the power supply before fitting or removing accessories.

**Caution:** To avoid damaging the dust container, remove the dust container from the cleaner before cleaning or replacing the filter.



1. Press the dust bin lid release button to access the Pre-Motor filter.



2. Lift the Pre-Motor filter to access the cyclone filter.

**Caution:** It is recommended to replace the Pre-Motor filter every 6 months or when it becomes visibly dirty.



3. Lift the filter to clean the dust bin.



## Blockage Indicator

If the Blockage Indicator light turns red, this indicates that there is a blockage in the cleaner. If this happens, switch off the cleaner and remove the power plug from the power supply. Check that there are no blockages in the filters, hose and hose inlet. Empty the dust container.



## Cleaning and Replacing the Rear Motor HEPA Filter



1. Remove the exhaust grille. The Rear Motor HEPA Filter is installed behind the exhaust grille.



2. When dust or dirt is visible on the surface of the HEPA filter, the filter should be replaced to maintain efficient suction.

***Note: It is recommended to replace the HEPA filter every 6 months or when it becomes visibly dirty.***



## Cleaning the Mini Hand Turbo Tool

**WARNING!** Ensure that the Mini Hand Turbo Tool is disconnected from the cleaner when performing any maintenance.



1. To remove the clear cover, the collar must be unlocked by twisting anticlockwise as shown.



2. To unlock the rotating bristles, push the lock button on the side of the turbo brush to the downward position. The rotating bristles must be unlocked and in the upward position.



3. Remove the clear cover.
4. Remove any dirt or hair from the roller brush.



5. Replace the clear cover.
6. Lock the collar lock by twisting clockwise.
7. Rotate the rotating bristles to the downward position and lock in place by pushing the lock button on the side of the turbo brush to the upward position.

## Cleaning the Rotating Brush

**WARNING!** Ensure that the cleaner is disconnected from the power supply and the Powerhead is disconnected from the rod before performing any maintenance.



**Note:** The Rotating Brush must be free of debris for effective cleaning and for maximum suction.

1. Disconnect the motorised Powerhead from the vacuum rod and turn it over to inspect the Rotating Brush.
2. If a build-up of debris is wound around the Rotating Brush, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.

## Replacing the Powerhead Drive Belt & Rotating Brush



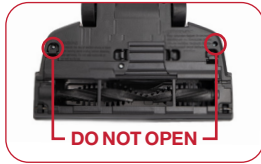
**WARNING:** To reduce the risk of electric shock, ensure that the power is switched off and the power plug is disconnected from the power supply before performing any cleaning, maintenance or troubleshooting checks. Failure to do so may result in electric shock or personal injury.

**CAUTION!** The Powerhead, hose and rod contains electrical connections. The Powerhead, hose and rod are not serviceable parts. Please return the product to your nearest Godfreys store if the Powerhead, hose and/or rod are faulty.



Depending on how much your vacuum is used, the motorised Powerhead drive belt will occasionally require changing.

1. Disconnect the Powerhead from the telescopic tube.



2. Turn the Powerhead upside down and remove the small screw from the centre of the Powerhead.



3. Release the 4 clips from the underside, allowing you to remove the bottom plate.



4. To remove the rotating brush, lift the right side of the brush first from the Powerhead, followed by the left side, where the belt loops around the end cap. Slide the old belt off the drive shaft and then off the end cap. If the belt is broken, remove all the broken pieces.



5. Place the new belt over the drive shaft first and then around the end cap. Make sure the text on the belt is outward facing, then insert the rotating brush back in to the Powerhead. Replace the bottom plate and insert the screw.





# Troubleshooting

## Problems and Solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

<b>Fault</b>	<b>Solutions</b>
The cleaner will not turn on.	Check that the power cable is inserted securely; remove from the power supply and then reinsert into the power supply. Check that the on/off switch is in the "ON" position. Leave the cleaner to cool down for 20 minutes.
The vacuum performance is deteriorating.	Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check the blockage indicator. Check that the air-inlet filter gauze is not dusty; frequently clean rubbish or replace air-inlet and air-outlet filters. The Powerhead is not turned on.
The cleaner makes an abnormal sound when switched on.	Turn off the cleaner immediately. Check the dust canister or Powerhead is installed securely. Check the appliance to ensure there are no blockages. Please clear any blockages that may be found.
Powerhead not working.	Check the installation of the Powerhead is correct. Turn off the cleaner, let it cool down for 20 mins. Clean any big objects trapped around the roller brush. Check there is no object pressing the top of the Powerhead.



# Spare Parts

<b>Part</b>	<b>Part Number</b>
Dust Bin	33156372
Exhaust & Inlet Filter Set	32201752
Rod	31300822
Hose	31220964
Powerhead Brush Roller	33788159





## 2 Years Warranty

### Sauber Pro Pets Bagless



Your Sauber Allergy, in the case of domestic use, has a two years warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Sauber Allergy must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Sauber Allergy is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Sauber Allergy, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Sauber Allergy and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or [commercialsupport@godfreys.com.au](mailto:commercialsupport@godfreys.com.au).

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the

circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Sauber Allergy, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Sauber Allergy due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Sauber Allergy will be at claimant's cost.

The repair of the Sauber Allergy under this warranty does not extend the original period of warranty. If your Sauber Allergy is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.