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sauber

ALLERGY

BAGLESS





7011PH Allergy Bagless

Congratulations on the purchase of your new Sauber Allergy bagless vacuum cleaner. There are many useful features built into your cleaner and we recommend that you carefully read this instruction manual so that you may take best advantage of them.

1. Handle
2. On/Off Button (Power Head)
3. Air Relief Valve
4. Handle Release Button
5. Hose
6. Telescopic Tube
7. Dust Bin Handle
8. Dust Bin Release Button
9. Power Cable
10. Power Head Release Button
11. Power Head Height Adjustment Button
12. Power Head
13. Dust Bin Lid Release Button
14. Hose Inlet
15. Blockage Indicator
16. On/Off Button
17. Cable Rewind Button
18. Dust Release Button
19. Accessory Storage Compartment

Accessories:

20. Combination Floor Tool
21. Mini Hand Turbo Brush
22. Flexible Brush
23. Dusting Brush
24. Crevice Tool
25. Upholstery Tool

Specifications:

Max Power: 1500W (1600W with Power Head)

Dust Capacity: 1.75L

Noise Level: 70dBa

Telescopic Tube: Aluminium

Power Cable Length: 6m

Hose Length: 1.9m

Net Weight: 8.3Kg

Please contact Sauber Customer Service on 131 929 to find your local spare parts provider.



Before You Begin

This cleaner must be operated in accordance with these instructions and used only for domestic household cleaning. This cleaner is not fit to be used as an industrial cleaner and will void the manufacturer's warranty if used inappropriately.

Please read the manual before operating cleaner

This will ensure you obtain full benefit from your new cleaner. Keep this Instruction Manual in a convenient and safe place for future reference.

Important

Always switch the machine off and remove the plug from the electricity supply before cleaning your appliance, when not in use, or attempting any maintenance task. This cleaner should only be used for its intended purpose as described in these instructions.

Precautionary measures:



1. Do not operate the vacuum cleaner too close to heaters, radiators or other hot surfaces.



2. Before inserting the power plug into the power supply, make sure your hands are dry.



3. Before turning on the vacuum cleaner, remove any large objects from the floor or cleaning surface in order to prevent damage to the filter.



4. When you want to pull the power plug from the power supply, **do not** use the power cable, gently pull the power plug from the power socket.



5. Do not use the vacuum cleaner to pick up water or liquids.

Safety Precautions & Warnings



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before cleaning your appliance, when not in use or attempting any maintenance task. The cleaner must only be connected to an AC power supply at the voltage shown on the rating label. This cleaner should only be used for its intended purpose as described in this instruction manual. Never operate the vacuum cleaner without filters.

When using your vacuum cleaner, basic precautions should always be observed, including the following;

1. This appliance is not intended for use by persons (including children) with reduced physical, sensory or mental capabilities or lack of experience and knowledge, unless they have been given supervision or instruction concerning use of the appliance by a person responsible for their safety.
2. Children should be supervised to ensure that they **do not** play with the appliance.
3. To prevent electrical shock, **do not** immerse the appliance, power cord or power plug into water or other liquids.
4. To prevent electrical shock, **do not** use the vacuum cleaner outdoors or on wet surfaces.
5. Always check the power cord before use, the power cord and the plug should be in a good condition and must not be damaged. If the power supply cord is damaged or defective, it must be replaced by the manufacturer, its service agent or similarly qualified persons in order to avoid a hazard.
6. **Do not** unplug by pulling on the power cord. To unplug, grasp the plug not the power cord. Use only Australian and New Zealand electrical safety approved extension cords.
7. **Do not** pull or carry the appliance by the power cable, use the power cable as a handle or pull the power cable around sharp edges or corners. Avoid running the appliance over the power cable.
8. Ensure the appliance is switched off before unplugging.
9. **Do not** handle or operate the appliance with wet hands and follow electrical safety precautions at all times.
10. Extreme caution should be exercised when using the appliance on stairs.

11. **Do not** attempt to change the attachments while the appliance is plugged in to mains power supply. Switch off and remove plug from mains power supply. Use only manufacturer's recommended accessories.
12. **Do not** operate the vacuum cleaner too close to the heaters, radiators and other hot surfaces.
13. **Do not** use the appliance to pick up flammable items or combustible liquids (i.e. petrol, hot ashes, cigarettes, matches, explosive materials or anything burning) or use in areas where such substances and items may be present.
14. **Do not** use the appliance to pick up toxic materials (i.e. chlorine bleach, ammonia).
15. Ensure the appliance is disconnected from the mains power supply before connecting the hose to the unit.
16. **Do not** operate or use the appliance without the dust bag and/or filters in place.
17. Before vacuuming, remove any large or sharp objects from the floor or cleaning surface in order to prevent damage to the filter.
18. If the hose inlet, floor head or the telescopic tube is blocked, switch off the cleaner straight away and remove from the mains power. First clear the blocked object before attempting to start the vacuum cleaner again.
19. Hold the plug when rewinding onto the cord reel. To prevent accidental injury **do not** allow the plug to whip when rewinding.
20. **Do not** extend the power cable beyond the yellow mark.
21. **Do not** leave the appliance unattended when it is connected to a mains power supply.
22. Before carrying out any maintenance service or cleaning the filters, always switch off the vacuum cleaner and disconnect the plug from power supply.
23. Keep ends of the hose, telescopic tube and other openings away from your face and body.
24. **Do not** use the vacuum cleaner if it is damaged or breaks down. Check the electrical regularly for defects. If connection cables, electrical hoses, electrical contacts and electric tubes are damaged, have them replaced immediately.
25. **Never** clean the vacuum cleaner or any of the electrical parts, especially the electrical connections with water or liquid cleaners.
26. **Never** attempt to make any modifications electrically to the vacuum cleaner.
27. Always store the appliance indoors in a cool and dry place.
28. **Do not** pick up water, dry household use only.
29. Damage caused by improper use or by not observing the instructions in this manual will void warranty.

Vacuum Cleaner with Power Head

1. The electric hose contains electrical connections;
 - Hose is not a serviceable part.
 - Do not immerse in water.
 - The hose should be checked regularly and must not be used if damaged.
 - Hose handle contains electrical connections. The handle is not a serviceable part.
 - The vacuum cleaner rod contains electrical connections. The rod is not a serviceable part.
 - The vacuum cleaner power head contains electrical connections. The power head is not a serviceable part.
2. Use the power head only for vacuuming dust and dry substances in the home.
3. To avoid damage to the power cable never run over the power cable with the power head.
4. Never touch the brush roller while the vacuum cleaner is connected to the mains power supply.
5. To prevent unnecessary wear on the power head, keep the power head moving while in operation.
6. Keep hair, hands and feet away from the rotating brush while the power head is running.



Assembly



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

LIVE PARTS within the hose, rod and power head.



1. Flexible Hose

Fitting:

Insert the flexible hose into the hose inlet of the vacuum. Press until it clicks into position.

Removing:

Press the two buttons and gently pull to release the flexible hose.



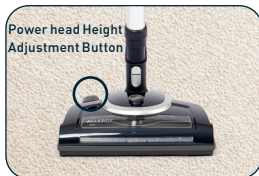
2. Handle & Rod

Note: Ensure that the power head switch located on the handle is in the “Off” position before fitting the handle to the rod. When not using the power head, ensure that the Power head On/Off Button is in the “Off” position.

- a. Gently insert the handle into the telescopic tube and push until it clicks into place.
- b. Place the power head onto the floor and gently insert the telescopic tube into the power head. Push until it clicks into place.



Accessories



Power Head

Deeply cleans carpets by effectively lifting and removing deeply embedded dust and dirt. The height of the power head can be adjusted to be used on different types of carpet.

Note: not recommended for use on hard floors.

WARNING! Seek advice from carpet manufacturers before using the motorised power head on woollen or delicate carpets.



Combination Floor Tool

This multi purpose combination floor tool easily switches from a carpet cleaning tool to a hard floor cleaning tool.



Crevice Tool

Eliminates dust from hard to reach places such as from corners and in between cushions.



Dusting Brush

Cleaning blinds, bookshelves and lampshades is made easy with this dusting brush.

Note: The Crevice Tool & Dusting Brush are stored in the Accessory Storage Compartment. To access the compartment, press the Dust Bin Release Button to remove the dust bin.



Upholstery Tool

For vacuuming furniture and upholstery.



Mini Hand Turbo Tool

Ideal for removing pet hair from upholstery and furniture. This accessory features a transparent case so that you can easily see and remove any blockages that may occur.

Safety Precautions:

1. Keep hair, hands and feet away from the rotating brush while the turbo brush is running.
2. Do not run the turbo tool over electric cables and string.
3. Do not use the turbo tool on pets.
4. The turbo tool will operate when it is connected to a running vacuum. If children are present, make sure to turn the vacuum off and unplug the power plug from the power supply when leaving the turbo tool unattended.
5. Do not attempt to service or unclog the turbo tool while the vacuum is running.



Flexible Brush

Removing dust from hard to reach places like shelves, bookcases and cupboards is made easy with this flexible brush attachment.

Instructions for Use



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

LIVE PARTS within the hose, rod and power head.



Turning On/Off the Cleaner

1. Unwind a sufficient length of cable. The yellow mark on the power cable shows the ideal cable length.
DO NOT extend the cable beyond the red mark.
2. Insert the power plug into the power supply.
3. Press the On/Off button to turn the vacuum On or Off.



Using the Handle

1. Press the On/Off button on the handle to operate the power head.
2. The Air Relief Valve can be used to regulate the suction power. To reduce the suction power, push the Air Relief Valve backwards.



Rewinding the Power Cable

1. Press the On/Off Button to turn off the vacuum.
2. Unplug the power cable from the power supply.
3. To rewind the power cable, press the Cable Rewind Button with one hand and guide the power cable with the other hand to ensure that it does not whip.



Maintenance



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

LIVE PARTS within the hose, rod and power head.

Vacuum Cleaner Storage

When not in use, ensure that the cleaner is disconnected from to the power supply and that the cable is fully retracted. The combination floor tool can be stored in the floor park clip. The power head must be stored separately.

Emptying the Dust Bin



1. Press the Dust Bin Release Button to remove the dust bin from the cleaner.

Note: the dust bin should be emptied before dust and debris reaches the “MAX” line.



2. Hold the dust bin over a rubbish bin and press the Dust Release Button to empty the dust bin.
3. Reinsert the dust bin into cleaner ensuring that it clicks into place.



Cleaning the Mini Hand Turbo Brush

WARNING! Ensure the Mini Hand Turbo Brush is disconnected from the cleaner when performing any maintenance.



1. To remove the clear cover the collar lock must be in unlocked by twisting the collar lock anticlockwise.



2. The rotating bristles must be unlocked and in the upward position. To unlock the rotating bristles push the lock button on the side of the turbo brush to the downward position.



3. Remove the clear cover.



4. Remove any dirt or hair from the roller brush.



5. Replace the clear cover.
6. Lock the collar lock by twisting clockwise.
7. Rotate the rotating bristles to the downward position and lock into place by pushing the lock button on the side of the turbo brush to the upward position.

Maintenance (continued)



IMPORTANT! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before fitting or removing accessories!

LIVE PARTS within the hose, rod and power head.

Cleaning and Replacing the Pre-Motor Filter



Caution: To avoid damaging the dust bin remove the dust bin from the cleaner before cleaning or replacing the dust bin filter.

1. Lift the Dust Bin Lid Lever to access the Pre-Motor filter.



2. The filter can be cleaned using lukewarm water. Alternatively, the filter can be replaced with a new filter.

Caution: Ensure that the filter is dry before reinstalling back into the cleaner.

Note: It is recommended to replace the filter every 6 months or when it becomes visibly dirty.

Blockage Indicator



If the Blockage Indicator light turns red, this indicates that there is a blockage in the cleaner. If this happens, switch off the cleaner and remove the power plug from the power supply. Check that there are no blockages in the filters, hose and hose inlet. Empty the dust bin.

Cleaning and Replacing the Rear Motor HEPA and Carbon Filter



The Rear Motor HEPA and Carbon Filter is installed behind the exhaust grille. This HEPA filter is washable, however frequent washing of the carbon filter can reduce the life of the carbon filter. When dust or dirt is visible on the surface of the HEPA filter, the filter should be replaced or washed with lukewarm water to maintain efficient suction.

Note: It is recommended to replace the HEPA filter every 6 months or when it becomes visibly dirty.



Cleaning the Agitator Bar

WARNING! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply and the power head is disconnected from the rod before performing any maintenance.



Note: The agitator bar must be free of debris for effective cleaning and for maximum suction.

1. Disconnect the motorised power head from the vacuum rod and turn it over to inspect the agitator bar.
2. If a build-up of debris is wound around the agitator bar, remove by carefully cutting with scissors. Avoid damaging or cutting the bristles.



Maintenance (continued)

Replacing the Power Head Drive Belt & Agitator Bar



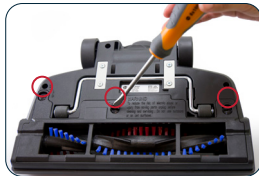
WARNING! Always switch off the wall outlet, cleaner and remove the plug from the electricity power supply before performing any cleaning, maintenance or troubleshooting checks. Failure to do so may result in electric shock or personal injury

LIVE PARTS within the hose, rod and power head and rod contain electrical connections. The power head, hose and rod are not serviceable parts. Please return the product to your nearest Godfreys store if the power head, hose and/or rod are faulty.

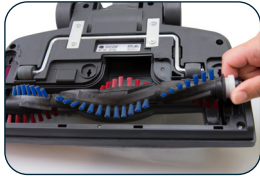


Depending on frequency of use, the motorised power head drive belt will occasionally require changing.

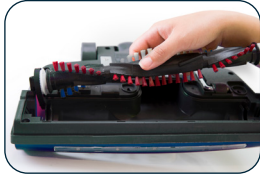
1. Disconnect the power head from the telescopic tube.



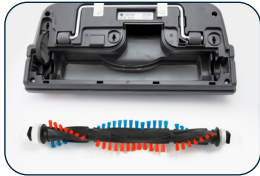
2. Turn the power head upside down and turn the three locking rods anti-clockwise to unlock the bottom plate.



3. Firstly lift the side of the rotating brush without the belt attached. Then lift the end cap where the belt loops around.



4. Slide the old belt off the drive shaft and then the end cap. If the belt is broken, remove all the broken pieces.
5. Place the new belt over the drive shaft first and then the end cap. Make sure the lettering on the belt is outward facing. Insert the end cap into the groove.



6. Holding the rotating brush, insert it into the end cap first and then into the groove on the opposite side.
7. Replace the bottom plate.



Troubleshooting

Problems and Solutions

Please contact Godfreys Commercial Customer Support on 131 929 to find your local spare parts provider.

Fault	Solutions
The cleaner will not turn on.	Check that the power cable is inserted securely; remove from the power supply and then reinsert into the power supply. Check that the On/Off Button is in the "On" position.
The vacuum performance is deteriorating.	Switch off the machine. Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check that the pre-motor filter is not dusty; clean or replace the pre-motor and rear-motor filters. Clean the remaining dust inside the dust bin and blue cyclone filter.
The cleaner makes an abnormal sound when switched on.	Turn off the cleaner immediately. Check the appliance to ensure there are no blockages. Clear any blockages that may be found. Check the dust bin or power head is installed securely.
Power head not working.	Check that the On/Off button is in the "On" position. Check the installation of the power head is correct. Turn off the cleaner, let it cool down for 20 mins. Clean any big objects trapped around the agitator bar. Check there is no object pressing the top of the power head. Adjust the height of the power head to suit the area to be cleaned.
Hand turbo tool is not working.	Ensure there are no blockages in the brush roller of the hand turbo tool.



Spare Parts

Description	Product Code
Hose	31220477
Dust Bin	33151826
Power Head	11400129
Filter (Pre-motor & Rear Motor Filters)	32200888
Agitator Bar	33701796



2 Years Warranty Sauber Allergy Bagless



Your Sauber Allergy, in the case of domestic use, has a two years warranty against product defects and failures when the product is used in accordance with the terms and conditions of this warranty statement.

This warranty is provided by Future Innovation Holdings Pty Ltd Trading as Godfreys Commercial ABN 98 677 632 021. This warranty commences from the original date of purchase and is not transferable. You are required to retain your original proof of purchase for any claims under this warranty. This warranty is valid only in the country where the cleaner is purchased.

Your Sauber Allergy must be operated in accordance with these instructions and used only for domestic household cleaning to remove dry dirt and dust from household carpets, flooring and fabrics. Your Sauber Allergy is not fit to be used as an industrial cleaner, and is not designed for the collection of vitreous building material including particle board, construction products and similar products such as wood/ fibres, cement, fillers, fibre glass etc or excessive or frequent sand. The infrequent pick-up of these materials may be harmful to your cleaner and will void this warranty.

Accessories and consumables including dust bags and filters, unless defective in manufacture, are not subject to this warranty. In order to prolong the life of accessories and consumables, regular care and maintenance is recommended.

Refer to the instruction manual for further regarding the use and care of your Sauber Allergy, as misuse or failure to follow the instructions voids this warranty.

In the event of service or advice being needed, or if you would like to make a claim under this warranty, please immediately stop using the Sauber Allergy and contact Godfreys Commercial, 2 Drake Boulevard Altona, VIC 3018, or on 131 929, Monday-Friday 9am-5pm AEST or commercialsupport@godfreys.com.au.

The decision to repair or replace the cleaner is at the discretion of Godfreys Commercial depending on the

circumstances and requirements of any applicable law. If Godfreys Commercial decide to repair or replace your Sauber Allergy, it will do so at its own cost. Any transportation costs involved in a claim under this warranty shall be borne by the claimant.

Godfreys Commercial is unable to accept responsibility under this warranty for any repair work not carried out by an authorised Service Agent, or any defect arising from or in connection with the use of non-genuine parts. If any part is no longer available or manufactured, Godfreys Commercial will replace it with a genuine functional replacement part. This warranty does not apply to the cost of replacing any parts of the Sauber Allergy due to normal wear and tear, alterations, improper installation, physical abuse, misuse or accidental damage.

If proof of purchase cannot be provided at the time of a warranty claim or service, any work carried out on the Sauber Allergy will be at claimant's cost.

The repair of the Sauber Allergy under this warranty does not extend the original period of warranty. If your Sauber Allergy is replaced under this warranty, the replacement will be covered by this warranty for the remainder of the original warranty period. However, you may still have statutory rights after this time.

The benefits conferred by this warranty are in addition to all other rights and remedies in respect of the product as outlined under the Competition and Consumer Act 2010 (Cth) and other State and Territory laws.

Our goods come with guarantees that cannot be excluded under the Australian Consumer Law. You are entitled to a replacement or refund for a major failure and compensation for any other reasonably foreseeable loss or damage. You are also entitled to have the goods repaired or replaced if the goods fail to be of acceptable quality and the failure does not amount to a major failure.